



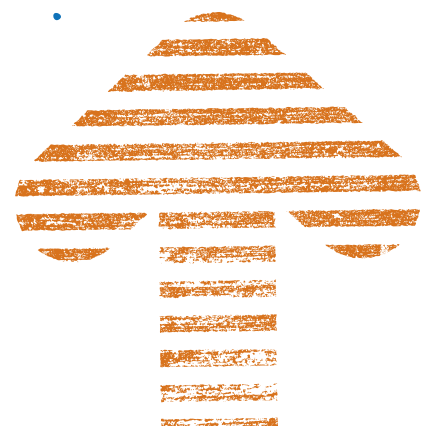
YOUTHCONNECT

Education • Employment • Youth Services



Annual Report

2013



GLOSSARY OF ABBREVIATIONS

ACFE	Adult, Community and Further Education
ALA	Applied Learning Awards
ALN	Applied Learning Network
ATEP	Apprenticeship and Traineeship Employment Partners
CALD	Culturally And Linguistically Diverse
CDAA	Career Development Association of Australia
DEECD	Department of Education and Early Childhood Development
DHS	Department of Human Services
NDCO	National Disability Coordinator Officer
NMIT	Northern Melbourne Institute of TAFE
PACTS	Parents As Career Transition Support
RMEP	Refugee Minor Employment Program
RMP	Refugee Minor Program
SBAT	School Based Apprenticeship and Traineeship
SMR	Southern Metropolitan Region
STEPS	Student Transition Education Programs
SWL	Structured Workplace Learning
TAFE	Technical and Further Education
VCAL	Victorian Certificate of Applied Learning
VCE	Victorian Certificate of Education
VETiS	Vocational Education and Training in Schools
WLC	Workplace Learning Coordinators
WTW	Work this Way

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YOUTH CONNECT

Youth Connect is a non profit, community focused organisation that has offered assistance to young people in the south eastern suburbs of Melbourne for over twenty years.

Youth Connect staff work in partnership with a wide range of local organisations and individuals to deliver a number of programmes and services that assist: young people, parents, community, employers and industry; schools and other education providers.

VISION

A community where school to work pathways and career choices for all young people are equally valued and respected.

MISSION

Youth Connect works with the community to provide all young people with the skills and knowledge to support them to manage a successful pathway through secondary education, further learning and employment. Engaging with industry, Youth Connect builds mutually beneficial relationships which support employers to attract and retain young people.

VALUES

Choice

Youth Connect believes all young people should have access to information and support in order to make informed career choices regarding their education, training and employment options.

Equity

Youth Connect embraces the diversity of young people, education, industry and the broader community by providing equitable programs and support.

Integrity

Youth Connect works with the community to build and establish honest and empathetic relationships to achieve positive outcomes.



THE YOUTH CONNECT TEAM – BOARD OF MANAGEMENT AND OUR STAFF

Danny Schwarz
Chief Executive Officer

Daniela Ascone
General Manager

Geraldine Borgonha
Administration & VET Coordinator

Tania Hutchison
Accounts Officer

Svetlana Kogan
Marketing & Events Coordinator

Jazzalyne Tuaratini
Business Admin Trainee

Anastasia Angelatos
Marketing & Events Assistant

BOARD OF MANAGEMENT

The Board of Management is made up of committed voluntary members who have generously given their time, knowledge and experience throughout the year.

Roland Lindell
Chairperson

Laura John
Ordinary Member
(Resigned Nov 2013)

John Dance
Deputy Chairperson

Jennifer Huppert
Ordinary Member

Greg Davies
Treasurer

Paul Littmann
Ordinary Member

Jan Lambert
Chair, HR Sub Committee

Wayne Perkins
Ordinary Member

Suresh Sutrave
Ordinary Member

YOUTH SERVICES

Emma Carlton
Youth Services Case Manager

Maddy Dyson
Youth Work Trainee

Andrew Frewen-Lord
Youth Services Case Manager

Andreas Panagiotopoulos
Youth Employment Case Manager
Refugee Minor Employment Program

Michele Sargent
Work this Way – Youth Employment Program Coordinator

Rebecca Thorn
Youth Employment Case Manager
Refugee Minor Employment Program

Cameron Walden
Youth Connections Team Leader

Kegan Bone
Youth Services Case Manager

Megan Dow
Youth Services Team Leader

Naarah Harrison
Work this Way – Student Employment Program Coordinator

Josh Kerr
Youth Services Case Manager

Talia Oliver
Psychologist

Gabrielle Pegrem
Psychologist

CAREER & TRANSITION PROGRAMS

Samantha Graham
Workplace Learning Program Coordinator

Kathleen Peachy
Career & Transitions Project Officer

Elena Ricciuti
Career & Transitions Project Officer

Melissa Rodwell
Volunteer Co-ordinator

Merrie McCulloch
Workplace Learning Program Coordinator

Suria Naidoo
Career & Transitions Project Officer

Michelle Peterson
Career & Transitions Project Officer

NATIONAL PACTS TEAM

Kim Dawson
PACTS Program Development Officer, QLD

Helen Drousas
PACTS Program Development Officer, SA

Karen Hook
PACTS Program Development Officer NSW/ACT

Mary Licciardo
PACTS Program Development Officer VIC/TAS

Sharon Woodfield
PACTS Program Development Officer WA

SOCIAL ENTERPRISE – WHEELIY GOOD COFFEE

Andrea Bashfield
Social Enterprise Co-ordinator



Michelle Peterson

It is with great sadness and heavy hearts that we pay tribute to our good friend and colleague, Michelle Peterson. Michelle's passion for working with and supporting young people were exemplified in her roles through the Local Community Partnership and Career & Transitions programs. Whether it was industry tours, iPrep Mock interviews, laying the foundations to our vibrant volunteer program or delivering PACTS Workshops, Michelle was always dedicated and professional. While we will miss her greatly, we were all fortunate to be able to be infused by her incredibly positive outlook on life. Thank you Michelle and May You Rest in Peace.



The Youth Connect Team



REPORT FROM THE CHAIRPERSON & CHIEF EXECUTIVE OFFICER

“THE ONLY THING THAT IS CONSTANT IS CHANGE” [HERACLITUS OF EPHEBUS, THE GREEK PHILOSOPHER]; WAS EXEMPLIFIED FOR YOUTH CONNECT IN 2013.

AT THE START OF THE YEAR, WE SPOKE ABOUT A NUMBER OF PROGRAMS INCLUDING THE WORKPLACE LEARNING COORDINATORS (WLC) AND YOUTH CONNECTIONS, FUNDING FOR WHICH WAS DUE TO CEASE AT THE END OF 2013. AT THE SAME TIME WE PACKED OUR BAGS FOR A ROAD SHOW TO CELEBRATE 10 YEARS OF THE PARENTS AS CAREER TRANSITION SUPPORT (PACTS) PROGRAM WITH AN AIM TO DELIVER THE PROGRAM IN METRO AND REGIONAL AREAS NATIONALLY.

By May 2013, we had confirmation that both the WLC and Youth Connections were to be extended until the end of 2104. At the same time, the Federal Government had identified what PACTS had to offer and for the first time awarded Youth Connect a contract to deliver PACTS Facilitator Training throughout Australia. By August Youth Connect had become a National Organisation with staff in NSW, QLD, SA and WA.

In June, we commenced our first training program as part of our newly established Social Enterprise Wheelly Good Coffee. As you'll read in this report, the program provides young people with a combination of accredited units with a hospitality and retail focus including Barista skills. This is another first for Youth Connect.

Little did Heraclitus know back in 500 BC that his words would mean so much for Youth Connect in 2013.

While this positive change was taking place we were informed by the State Government that for the first time in six years, funding for our Work this Way (WtW) program which includes Case Managed support for young people as well as support for business and

industry to create sustainable employment opportunities, would not be extended post June. With youth unemployment and under employment at critical levels, we decided that this was an area of the organisations' work where we could not and would not drop the ball. Since July of 2013, the Board of Management has, using organisational reserves continued to fund WtW.

In addition to our ongoing programs and services we conducted a number of events including the Dare2B Youth Conference, the How I See it Photography competition and now in its fifth year the regional Applied Learning Awards all of which are featured throughout the Annual report.

We are very pleased to be able to report that at the end of 2103 we had over 100 registered volunteers who participated in our iPrep Mock Interview Program. As one of our Strategic Goals – To build the Organisations Volunteer Capacity, we are now developing a larger range of opportunities for Volunteers to be able to support and participate in other programs.

As we look back at 2013 the consistency of change has

enabled the organisation to grow and develop. It is important that we are able to adapt to the changing environment, economic conditions and political landscape. Our working relationships and partnerships with our stakeholders, including schools, training providers, other service organisations and business provides us with a sound foundation on which to continue to build a sustainable future. 2014 will remain consistent and change will be central to that consistency.

We would like to take this opportunity to thank the hundreds of businesses that provided real work placement and employment opportunities for the young people we work with

Finally we would like to acknowledge and sincerely thank our staff, Members of the Board of Management and volunteers for your tireless dedication and commitment to the Vision and Mission of Youth Connect. Young people will continue to be the beneficiaries of your work and as a result the whole community will reap the rewards.



CAREERS COUNSELLING

Affordable tailored careers counselling service for young people.

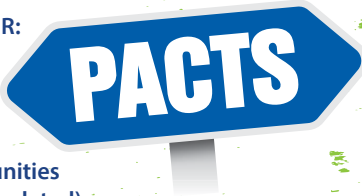


Workplace Learning Coordinators

Bayside | Glen Eira | Kingston

Funded by the Department of Education Early Childhood Development (DEECD), this program supports young people aged 15-19 within the cities of Bayside, Glen Eira & Kingston to improve their skills and workplace knowledge through 'on the job' Work Experience (WE), Structured Workplace Learning (SWL) and School Based Apprenticeships and Traineeships (SBAT).

DEVELOPED FOR:



- Mainstream
- Disability
- Aboriginal
- CALD Communities (English & Translated)
- Primary Schools
- Parents As Career Transition Support (PACTS) workshops delivered to parents/guardians
- Designed to help parents/guardians of secondary school students assist their children in the exploration of career ideas and inform them about the variety of options and pathways now available to young people
- Teachers As Career Transition Support (TACTS)



iPREP provides young people with the opportunity to have a mock interview with a volunteer employer to give them a real interview experience.

Our programs and services

THE FOLLOWING DIAGRAM OUTLINES THE PROGRAMS AND SERVICES DELIVERED BY YOUTH CONNECT.

For more information go to www.youthconnect.com.au



Workshops delivered to young people in school and community settings which equip them for their transition from school into further education and employment.

TOPICS INCLUDE:

- Resume writing
- Cover letters
- Apprenticeships/traineeships
- Interview preparation
- Job searching skills
- Employer expectations
- 'Keeping the job' career exploration
- Cold calling /telephone techniques
- Preparation for work experience or structured workplace learning



School to Industry experiences for young people including tours, guest speakers and forums, highlighting opportunities which exist within industry areas, including career and education pathways.

YOUTH AND FAMILY PSYCHOLOGIST

- Registered psychologist
- Individual or family sessions
- Full Medicare rebate available for clients with a Mental Health Care Plan



- Funded by Department of Education, Employment and Workplace Relations (DEEWR)
- Supporting young people aged 13-19 years who have disengaged or are at risk of disengaging from education and the community

Inner North

In consortium with NMIT and 5 other agencies. Youth Connect delivers this service in the City of Yarra.

Inner East

Lead Agent for, and working in partnership with K.Y.M Youth Services, in the Cities of Stonnington, Boroondara and Port Phillip.



A case managed diversion program for young offenders and reengagement program for young people aged 13 – 18 years who live in the cities of Bayside, Glen'Eira and Kingston in partnership with Victoria Police and Moorabbin Justice Centre.

VETconnect

- VET in Schools programs for young people brokered by Youth Connect.
- Some of the programs include Music, Automotive, Fashion and Engineering.
- Youth Connect acts as conduit between the training provider and the school.

ENTERPRISE



The Wheelly Good Coffee Cart social enterprise program combines accredited and non-accredited training, work experience and assistance to disadvantaged youth to secure employment through case management support.



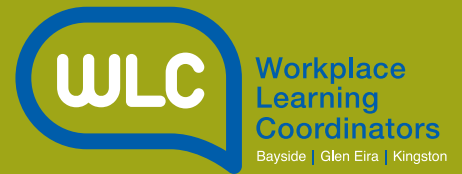
Refugee Minor Employment Program (RMEP) aims to assist unaccompanied humanitarian minors. These young people are referred to RMEP from the Department of Human Services Refugee Minor Program.

Funded by the Department of State Development Business and Innovation.



Free youth employment for young people aged 15-25 years who are currently enrolled in or who have left or finished secondary school, tafe or university. Eligible participants will need to be actively seeking to work a minimum of 8 hours per week and who are not currently employed.

WORKPLACE LEARNING COORDINATORS



IN 2013, THE WORKPLACE LEARNING COORDINATORS (WLC) PROGRAM ENGAGED WITH BUSINESS AND EDUCATION PROVIDERS TO SECURE WORKPLACE LEARNING OPPORTUNITIES FOR YOUNG PEOPLE ACROSS THE CITIES OF BAYSIDE, KINGSTON AND GLEN EIRA.

YOUTH CONNECTS' WLC PROGRAM HOSTS AN ONLINE WEB PORTAL FOR YOUNG PEOPLE AND EDUCATION PROVIDERS TO ACCESS IN SEARCH OF WORK PLACEMENTS. DURING THE YEAR THE NUMBER OF STUDENT USERS ON THE YC4ME WEBPORTAL INCREASED TO 1500 LOCAL STUDENTS ACCESSING OPPORTUNITIES AND RESOURCES ONLINE. STUDENTS AND TEACHERS CONTINUED TO RECEIVE A NUMBER OF RESOURCES IN ORDER TO ASSIST STUDENTS IN COMPLETING WORK PLACEMENT AND ACHIEVE THE BEST POSSIBLE VOCATIONAL OUTCOMES.



Workplace Learning in action

Youth Connects' WLC project officers continue to engage with local business and industry to educate them about the importance of engaging young people through work placements as well as emphasising how doing so can not only benefit their business but also their industry as a whole.

The Health and Community Services School Based Apprenticeship (SBAT) program was again supported by the WLC which provided local students with a number of opportunities to earn and learn whilst giving back to the community. The program has again demonstrated great initiative to addressing this skills shortage area and encouraging young people to explore career pathway options.

The Ticket To Work SBAT Program, a program that involves working with a number of program partners, provides local students with disabilities, opportunities to enter the workplace and receive support and hands on training whilst completing their schooling. Students who participate in this program have reported that this has assisted in gaining confidence and future work opportunities.

Youth Connects' WLC remains connected and well recognised in a number of networks with the continued aim of increasing and strengthening a presence within the community, identifying new work placement opportunities, advocacy for young people in the work force and creation or continuation of working relationships with local organisations.



DURING 2013, RIGHT STEP CONTINUED TO BE DELIVERED AT THE MOORABBIN MAGISTRATES COURT. IN ADDITION TO THE DEVELOPMENT OF THE PROGRAM, FURTHER EVALUATION WAS CONDUCTED TO DETERMINE THE EFFECTIVENESS OF THE PROGRAM. IN THE 2012 REPORT IT WAS IDENTIFIED 12 MONTHS FROM PARTICIPATING IN THE PROGRAM 67% OF YOUNG PEOPLE HAD NOT REOFFENDED. WE SURVEY PARTICIPANTS IN 2013 WHO HAD ENGAGED AND COMPLETED RIGHT STEP MORE THAN 2 YEARS AGO. THE PERCENTAGE OF YOUNG PEOPLE WHO HAD NOT REOFFENDED WAS 58%. WHILE THIS IS A DROP IT IS NOT UNEXPECTED AND STILL EXTREMELY POSITIVE.

In November in conjunction with Smart Justice for Young People (SJFYP) we provided a briefing at Parliament House, to Politian's, Department Representatives as well as a number of Magistrates including the President of the Children's Court, Peter Couzens.

As part of the briefing we were fortunate to hear from a past Right Step Participant. It is with gratitude and thanks to Mark that we include his speech in our Annual report. Mark encapsulates why program like Right Step should be an integral part of the system.

REFLECTIONS FROM A RIGHT STEP CLIENT

Hi, my name is Mark and I'm here to talk about my thoughts and experiences with Youth Diversion programs. I completed the Right Step Program in 2012 after being charged with three criminal damage offences. At the time I was not working and was going through family issues, so for me to pay the fines off would have been a struggle. The 8 week program gave me a chance to talk to someone about my issues, which was a huge relief, but also the chance to reflect on my actions that got me in trouble with the law. Through the program I also got referred to a psychologist and to someone at Youth Connect to give me further support and to help me find a job. You might not think that these program makes a big difference, but from my experience it makes a huge difference especially for young people who might feel stuck, don't know how to move forward, or going through personal issues which can be very overwhelming

for a young person, which can cause or worsen depression and cause them to make more silly decisions in the future that might get them in trouble with the law again, because of the mind state they are in. I am very great full for the second chance and support I received at the time thanks to the right step program and I don't understand why the government wants to take that chance and support away from young people. Every person's goal in this room should be to support and help the younger generation in any form or way they can and handing them a fine and a criminal record isn't going to do either, it's only going to make it harder for them to get a job in the future, and angry at the police officers and the justice system, which will also cause the relationship between the youth and police officers to turn negative, which is not necessary at all. I am actually thankful now to the police officers that caught me because they brought new opportunities in to my life. Your aim shouldn't just be to punish people for their mistakes, but to give them the opportunity to reflect on their actions, which will ensure that they won't make the same mistakes again. The only way young people can realise the truth about their actions is if they have someone to go over them with, and talk about things like;

- why they committed the crime
- why it was wrong and so on

If you don't provide the younger generation with the support they need, especially troubled ones, than you are not doing your job right because you are not actually doing anything to bring forth a brighter future for anyone. These programs can really help prevent young people from re-offending with the support they offer. Remember, these young people are going to grow up and are going to be an example for the future young generation, and these youth diversion programs can have a great positive impact on how these young people will turn out when they grow up, and the mind-set they grow up with. I just want you to keep in consideration that many of these young people who are caught committing a crime, are in need of support just like I was and youth diversion programs can offer just the right one.

Thank You to the Portland House Foundation for supporting the Right Step Program

- what happened before they committed the crime, or things that led up to it
- what influenced them to commit it

NATIONAL

PACTS



PACTS Facilitator Training

PARENTS AS CAREER TRANSITION SUPPORT (PACTS) IS A SERIES OF WORKSHOPS AND RESOURCES DEVELOPED TO PROVIDE PARENTS WITH UP-TO-DATE INFORMATION ABOUT CAREER TRANSITION THAT ENABLES THEM TO SUPPORT THEIR TEENAGER WHEN THEY ARE MAKING CAREER TRANSITION DECISIONS. A SET OF TWO OR THREE WORKSHOPS ARE OFFERED THAT AIM TO PROVIDE BASIC INFORMATION TO BRIDGE THE GAP BETWEEN WHAT PARENTS DID WHEN THEY LEFT SCHOOL AND WHAT THE OPTIONS ARE AVAILABLE TO YOUNG PEOPLE WHEN LEAVING SCHOOL NOW.

For young people, exploring career ideas is like trying on clothes – sometimes it’s a good fit, sometimes they grow out of that idea and move on to the next one.

YOUTH CONNECT WOULD LIKE TO THANK THE AUSTRALIAN GOVERNMENT DEPARTMENT OF EDUCATION FOR FUNDING THE EXPANSION OF THE PACTS PROGRAM IN 2013/14.

We would like to thank and acknowledge The Brotherhood of St Laurence for their partnership and commitment to the PACTS program.

Thank you to our partner agencies:



In May 2013, the Australian Government announced the National Career Development strategy committing over \$6.1 million for projects to further the career development of young people.

The Strategy sets the direction for future approaches to career development that will benefit both individuals and the productivity of Australia.

“Making Career Connections” includes both a range of new initiatives and also expands on existing projects that are currently working well and accelerates them to continue to equip students with the skills and knowledge to make effective career decisions.”

Included in the suite of Programs funding to expand Youth Connects’ Parents as Career Transition Support (PACTS) Facilitator Training. This will support over 700 facilitators to deliver workshops to over 28,000 parents across Australia to help their children make effective career choices.

Youth Connect appointed staff to deliver the PACTS Facilitator training to members of the community across all states and territories in Australia. At the end of 2013, over 200 trained PACTS facilitators were equipped with the tools and resources to deliver workshops to parents and families within their school and community.

The interest from agencies and schools across the country further demonstrates the need for parental engagement programs such as PACTS, which engage with and support parents to assist young people to make informed decisions about their pathways.

There is always more than one pathway to an occupation. Sometimes it pays to take the winding path!

Young people actually do want the support of parents with career exploration at home.

PACTS IS HOTTING UP IN QUEENSLAND

PACTS has been and continues to be a hot topic in Queensland and demand for the program is high, with requests coming from across the state for two day PACTS Facilitator training.

PACTS training commenced in September 2013 in the Moreton Bay region, followed by training at the Loganlea Trade Training Centre made up of staff from the Qld Department of Education staff from numerous schools across the South East region.

Following this, in December 2013 a large combined group of key Community and Education representatives will be trained for the Gold Coast and outer areas, at Benowa State High School on the 4th and 5th of December.

Training for 2014 kicked off in January in Caboolture at the QUT campus.

The PACTS road show continued along to Goondiwindi, Toowoomba, Sunshine Coast and Maryborough.

Talk to your teenager to find out what they enjoy and are interested in- this is the first step for assisting them with career ideas as well as helping them choose electives and subjects.

The Central and Northern areas of Queensland have not been forgotten, as PACTS will travel to these regions to deliver training early in the second term to these communities.

"It is highly encouraging to see that motivation to engage with parents is extremely high within the group of PACTS facilitators who have received the training to date. As not only do these facilitators fully recognise the critical role that parents play in a young persons career development process, but they also understand the pivotal place the PACTS program will have as a sustainable resource that can support parents and young people in their communities for years to come."

– PACTS Host Organisation



Parent Engagement Forum – South Australia

COASTAL COMMITMENT TO DELIVERING PACTS

In February 2014, South Coast Workplace Learning (SCWL) hosted the two day PACTS facilitator training for Careers Advisers, Youth Connections staff, community volunteers, Disability Employment Consultant and Elders from the Walbunga Tribal Area at The Eurobodalla Adult Education Centre, Batemans Bay.

SCWL has established partnerships with a number of agencies and education providers with a focus on improving relationships and communication between parents, families and schools in the region. Through the delivery of the PACTS program, SCWL has a goal to build on the successes of these partnerships and achieve the following outcomes within their region:

- Increase number of Indigenous students completing Year 12 and transitioning to higher education
- Promote successful transition of Primary School students to High School
- Provide parents with more opportunities to engage with schools and support children in successful transition and career outcomes.

Steve Picton, Executive Officer at SCWL Inc, invited members of the Eurobodalla and Bega Valley Shire

school and community organizations to attend the training. The Eurobodalla Adult Education Centre, Batemans Bay provided a venue for the training to take place.

With the support of the structures and advise of our NSW PACTS Program Development Officer, Karen Hook, a Parent Engagement Network (PEN) has been established with SCWL Executive Officer Steve Picton coordinating the partnerships created through the initial training. Trained facilitators are working with specific parent cohorts within their local communities and established core business activities.

Several Parent workshops have already been run with parents/ carers from Aboriginal communities, grandparents and parents of students at local schools in attendance.

The participants from the Batemans Bay region are aiming towards engaging approx 400 parents by December 2014.

Youth Connect congratulates the drive and commitment of organisations such as SCWL to engage with parents for the purpose of providing them with the support and knowledge they require to be more information about career and pathway options for young people.

CAREERS AND TRANSITIONS



Industry Explorer Graduates



Out and about on an industry tour



IPREP

In 2013, the iPrep program was delivered to 976 students from nine schools across the Southern region. The iPrep program sees students participate in a 'mock interview' scenario in which they are interviewed by one of Youth Connects many valued volunteers. The cross section of students who participated was varied and included year 9, 10, 11 and 12 with both VCE and VCAL students represented. Similarly, were the assortment schools who hosted the iPrep program including state, catholic, private and community schools. The success of the program can be measured by the growing number of schools who return every year, schools such as Cheltenham Secondary College, Mentone Girls Grammar, Brighton Secondary College, Holmesglen and Glen Eira Secondary College.

Feedback from the students and the teachers has been overwhelmingly positive; one year ten student from Parkdale Secondary College commented that "I was so nervous this morning but the interviewer made me feel at ease, I now can't wait to apply for my first part time job!" On the same note careers staff have praised the program for being much more than a first interview but also providing the students the chance to articulate their future career plans as well as gaining feedback on their cover letter and resume.



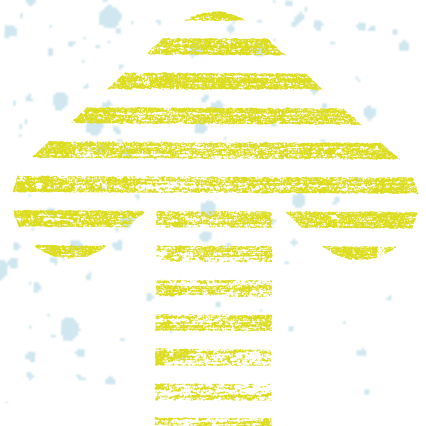
INDUSTRY EXPLORER

Our Industry Explorer program was successfully completed by 256 students. Students were given the opportunity to explore their career and education pathway options, workshoped employability skills, workplace etiquette and engaged with employers in industry and business locations. Our dedicated employer base grew with career and transitions staff putting the call out to a range of new industries including marine biology, greens keeping, multimedia and sport and rec industry professionals. As always gaming, community services, trades and the police force remained popular workplace visits. Overall over 40 industries were covered. With funding utilised from Beyond the School Gates Berendale and Montague Continuing Education Centre both ran the nine week program for young people with a mild intellectual disability. This program involved selected students participating in the work readiness program, covering all aspects of career planning, pathway information, resume writing and mock interviews culminating in an expo.



STEPS

The STEPS program has been going from strength to strength, with 453 students participating in workshops in 2013. The program was delivered in private and state schools as well as in community education setting. The workshops ranged from the ever popular Employer Expectations, Interview Skills and Resume Writing and also included Cold Calling Techniques, Preparing for SWL, Cover Letters, Job Searching Skills to name a few. They were delivered to Year 9, 10 and 11 students at to whole year levels, selected groups and in lunchtime "express" sessions. The Career and Transitions team continually work to tailor the content of the workshops to respond to the students needs, and remain current and engaging. We work closely with schools and career teachers to incorporate the STEPs workshops into the curriculum to compliment any school career activities which may be the focus.





CAPTURE

THE YOUTH CONNECTIONS PROGRAM PROVIDES A FLEXIBLE, INDIVIDUALISED AND RESPONSIVE SERVICE FOR YOUNG PEOPLE WHO ARE MOST AT RISK OF DISCONNECTING FROM EDUCATION OR TRAINING AND OF NOT MAKING A SUCCESSFUL TRANSITION TO FURTHER STUDY TRAINING OR EMPLOYMENT.

SERVICE DELIVERY IS CHARACTERISED BY FLEXIBLE AND INDIVIDUALISED CASE MANAGEMENT TO ASSIST YOUNG PEOPLE TO REMAIN ENGAGED OR RE-ENGAGE WITH EDUCATION AND TO IMPROVE THEIR ABILITY TO MAKE POSITIVE LIFE CHOICES.

YOUTH CONNECTIONS PROVIDERS ALSO RUN OUTREACH ACTIVITIES FOR YOUNG PEOPLE IN THE COMMUNITY AND WORK TO STRENGTHEN SERVICES IN THEIR REGIONS SO YOUNG PEOPLE ARE BETTER SUPPORTED.

CAPTURE PHOTOGRAPHY PROJECT

The aim of the Capture Project was to enable a group of disengaged young people to be part of a project which will enable them to begin to reengage with their families, friends and community including reengaging with education or training.

Each participant was provided with camera. Over 20 weeks, the participants were able to engage in workshops, group activities, one-on-one mentoring. Each session included an excursion where the young people had the opportunity to put the techniques they learnt in the classroom to the test and create their very own perfect picture.

A celebration of their participation and achievements and Graduation Photographic Exhibition took place in December at the Smart Artz Gallery where the young people had the opportunity to showcase their very own individual portfolios and favourite photos which they created through-out program

Thank you to the Besen Family Foundation for funding the Capture Photography Project.

ROLL ON REENGAGEMENT

Roll On Reengagement is a bicycle building program co-ordinated by South Port Uniting Care in partnership with SKYS played a large part in the referrals for and engagement of some of the most disengaged young people in our community.

This program utilised a space for Youth Connections staff to engage with young people in the community that were eligible for Youth connections support, and promoted service support cohesion, working together to further support and pathway young people that attended the Roll On Reengagement program.

THE RAP PROGRAM

The RAP Program was held in conjunction with St Kilda Youth Services at their facility in Pickles Street, South Melbourne. The Program was conducted every Tuesday from 3pm - 5pm and facilitated by a professional RAP artist. The program engaged young people to re-engage them into an activity that explores their creative side, provided a level of commitment and self-empowerment and fun! The aim of the program was to have each young person write, perform and record their own RAP song.

GIRLFRIEND

Youth Connect's consortium Partner in Boorondara, KYM delivered the Girlfriend program designed for young women aged 15-19. The program aimed to assist to improve self-confidence and to learn how to deal with the real issues that face young women today.

Running over 10 weeks topics covered included: confidence, self esteem and self awareness identifying strengths and personal values, family, friendships, dating and healthy relationships, body image and healthy eating, the media and size zero, sexual health, conflict management and personal presentation.

The program saw some good outcomes for the young people involved including the positive relationships established, progress in each young person's goals, development of student self identity and interpersonal skills.



Talent from CAPTURE participants





On the Wheelly Good Coffee Cart



WHEELLY GOOD COFFEE

AFTER MONTHS OF PLANNING AND CAREFUL CONSIDERATION, WHEELLY GOOD COFFEE FINALLY BREATHED LIFE AND COMMENCED TRAINING MID 2013 WITH FOUR PROGRAMS FACILITATED BETWEEN JUNE AND DECEMBER WITH A TOTAL OF 26 YOUNG PEOPLE PARTICIPATING. OF THOSE 26, 12 FINISHED THE PROGRAM WITH JOBS, 7 REMAINED OR RETURNED TO STUDY, MANY RE-ENGAGED IN LEARNING AND ALL PARTICIPATED IN WORK EXPERIENCE BOTH IN THE COMMUNITY AND ON THE WHEELLY GOOD COFFEE CART – YOUTH CONNECTS FIRST EVER SOCIAL ENTERPRISE. LOCATED IN THE AMITY PROPERTY DEVELOPMENT SHOWROOM, THE COFFEE CART HAD ITS GRAND OPENING IN NOVEMBER AND CONTINUES TO TRADE TO THE PUBLIC 5 MORNINGS PER WEEK. APART FROM BEING AN EXCITING ADDITION TO YOUTH CONNECTS RANGE OF PROGRAMS, THE COFFEE CART COMPLETES THE TRAINING BY THE INCLUSION OF A REAL LIFE WORK EXPERIENCE COMPONENT



WHEELLY
GOOD
COFFEE



Brewing Barista Talent

ABOUT THE WHEELLY GOOD COFFEE PROGRAM

Wheelly Good Coffee is a training program designed for young people aged 15-25 years experiencing some degree of disengagement or life difficulty with a focus on Hospitality and Job Ready Skills. This year we have offered two courses. The Barista Workshop is a two day program covering the Prepare and Serve Espresso Coffee unit only. This Workshop is perfect for young people who are time poor, for re-engagement with limited commitment required or equally important for those requiring a qualification to attain work. During the six week program students complete four accredited hospitality units which are highly desired by employers and form part of the Certificate II in Hospitality should students wish to continue training.

We would like to thank our supporters including local business and employers, Lavazza, Carmans, Amity Property Development, Complex Training, Moovin Coffee and the Bentleigh Moorabbin Central Rotary Club.

CASE STUDY

Seventeen year old Brett* had been refusing school for some time, leaving his teachers with diminishing alternatives for his involvement at school. They were pleased when Brett showed a slight interest in the Wheelly Good Coffee program. It was hoped Brett would enrol in the June program, but after much encouragement from both his school and the Wheelly Good Coffee staff Brett finally visited the Coffee Cart for an informal chat resulting in his enrolment in the September program. Much to everyone's delight, Brett attended regularly, always the first to arrive and the last to leave and completing the program flying colours. He developed good relationships with students and also Youth Connect staff and seemed to enjoy being in a more adult environment. Brett was keen to gain full time employment and with support from school and case management from Youth Connect Brett secured an IT traineeship in his desired field.

**De-identified to protect the young person's privacy*



On the job

THE REFUGEE MINOR EMPLOYMENT PROGRAM (RMEP) AIMS TO ASSIST UNACCOMPANIED HUMANITARIAN MINORS 18 YEARS OLD AND UNDER TO GAIN SUSTAINABLE EMPLOYMENT. THESE YOUNG PEOPLE WILL BE RECEIVING CASE MANAGEMENT SUPPORT FROM THE DEPARTMENT OF HUMAN SERVICES (DHS) THROUGH ITS REFUGEE MINOR PROGRAM (RMP).

As the state-wide provider for RMEP, Youth Connect provides a holistic service delivery model taking into consideration significant barriers that the young person may be experiencing which may prevent them from securing employment.

RMEP receives referrals from the Department of Human services through the Refugee Minor Program (RMP). RMEP works closely with RMP case managers to identify and support clients through personal, educational and employment barriers.

Integral to the programs success has been the ability to source, secure and facilitate employment opportunities through targeted reverse marketing activities. As such, RMEP has successfully placed over 80 clients into a range of employment sectors including manufacturing, hospitality, retail and community services.

Youth Connect values the support provided by our loyal employers to this particular vulnerable group of young people.

MICHAEL'S JOURNEY

MICHAEL IS 18 YEARS OF AGE AND ARRIVED FROM AFGHANISTAN IN 2011. HE WAS LIVING IN A SHARED HOUSEHOLD WHEN HE WAS REFERRED TO THE RMEP PROGRAM KEEN TO SECURE EMPLOYMENT WITHIN THE SECURITY INDUSTRY.

The RMEP supported Michael* to complete a security training course and prepared a resume reflecting his skills that enabled him to search and apply for jobs.

Pre-employment training formed a big part of his engagement with the RMEP. Mock interviews were conducted with Michael to prepare him for the job interview experience. This provided Michael with a better understanding of employee and employer responsibilities.

Michael's first interview did not result in securing employment however his second job interview secured him employment working within a shopping centre as a night and day security guard.

Overwhelmed with a sense of achievement, Michael commenced his role and settled into the working environment and his new role as a security guard.

His employer attests that Michael is one of their most reliable and best security guards.

Michael is now financial supporting himself and his family members back in Afghanistan. He experienced an increased sense of worth and self-esteem that has enabled him to settle into Australia.

**De-identified to protect the young person's privacy*



The Superhoodz performing at Dare2B

What did you get out of the dare2B Conference?

I also learnt that it's important to have resilience and to get back up from situations.

– Sam, 14

That if you are interested in an area of work, there are many ways to get into the area and achieve your goals.

– Isabelle, 14

That it's really up to you, if you're determined to do something then do it.

– Mariana, age not disclosed

How much support we have as students.

– Alex, 17

I learnt how to recognise symptoms of stress in order to help friends and family around me as well as myself and how to cope with those stresses.

– Olivia, 16

DARE2B WAS YOUTH CONNECT'S THE FIRST YOUTH CONFERENCE WHICH SHOWCASED EDUCATION AND CAREER PATHWAY OPTIONS AS WELL AS WORKSHOP FOCUSED ON ISSUES YOUNG PEOPLE FACE. SOME OF THE WORKSHOP TOPICS INCLUDED; DRUG AND ALCOHOL USE, SOCIAL MEDIA, BULLYING, BODY IMAGE, MENTAL HEALTH, HEALTH & FITNESS.

The aim of Conference was to inspire young people and encourage them to achieve their full potential. With inspirational MC Marcus from Wheelz in Motion, and Keynote Speaker Tiffany Hall the scene was set for the day.

From listening to Marcus I learnt that there are always going to be challenges in your life to overcome but you just have to stay strong, think positive and try your best.

– Emily, 16

Marcus was very inspiring; I learnt that I can do anything and not let boundaries define me.

– Jordan, 17

I learnt that nothing is impossible, it's just all in the way you approach it.

– Anthony, 14

I learnt about thinking positive and overcoming obstacles and that obstacles can occur at any moment in time.

– Jordan, 14

The Business and Industry Expo session attracted all the young delegates proving a fantastic opportunity to meet and greet representatives from businesses, local community organisations and training providers. Each young delegate was able to engage with the exhibitors and encouraged in conversations that would inform them about careers, training, support services and community engagement opportunities.

CONFERENCE ATTENDANCE

- 413 Young people aged 14-18
- 35 Exhibitors
- 28 Presenters
- 8 Schools
- 23 Teachers

CONFERENCE PARTNERS



OUR SPONSORS



Dare2B Delegates



Eddie Perfect

THE FIFTH BAYSIDE GLEN EIRA KINGSTON APPLIED LEARNING AWARDS WAS OPENED BY THE VICTORIAN MINISTER FOR EDUCATION, THE HON. MARTIN DIXON. THIS YEAR'S AWARDS CEREMONY SAW OVER 400 ATTENDEES WITNESS 38 AWARDS AND 70 NOMINATION CERTIFICATES PRESENTED TO SECONDARY STUDENTS, EDUCATORS, EMPLOYERS, SECONDARY SCHOOLS AND TRAINING ORGANISATIONS.

Guest speaker was actor and comedian Eddie Perfect, known to many for his award winning roles in television and theatre. Eddie enthralled the audience, reminding students that they are "balls of potential" who can chart their future course by using all of the knowledge taken out of the opportunities they've been given to learn. Eddie reminded students that a mix of success, failure, adversity and learning is positive and when thinking about a future career you should "make it something you are passionate about, care deeply about and that you find inspiring". In reflecting on his own experiences, Eddie also encouraged students to use the 'seniors' in their lives as "teachers and suck the wisdom from their minds".

This year, Berendale School received the '2013 Regional Champion School Award' and Main Street Cafe the '2013 Regional Champion Employer Award'. The 'Applied Learning Student of the Year Award' was presented to Melissa Pappas, from Holmesglen Vocational College, who received a \$1500 scholarship from the Highbett Community Bank.

2103 also saw a new award presented in honour of Jenny Marks, an applied learning leader and expert, who recently passed away. The 'Jenny Marks Memorial Award for Applied Learning Coordination and Support' was awarded to Lexia Knight from

Cheltenham Secondary College, in recognition of her outstanding professionalism and ability to expand applied learning opportunities for students in her school and across the region.

The Awards are an initiative of both the Youth Connect and Bayside Glen Eira Kingston Local Learning and Employment Network (BGK LLEN).

The Award nominations were independently adjudicated by representatives from the Australian Industry Group, Catholic Education Office, Chisholm TAFE, City of Kingston, Complex Training Academy, Department of Education and Early Childhood Development, Hallam Senior College, Outer Eastern LLEN, Prahran Community Learning Centre.

This year's major sponsors were Highbett Community Bank and MOIRA, as well as Chisholm, SkillsPlus, Holmesglen, City of Kingston, Rotary Club of Moorabbin Bentleigh Centre, Skills Plus, Daisy Dry Cleaning, Hawker Brownlow Professional Learning Solutions, Marriott Support Services, Taskforce, Bayside City Council, ATEP, Atlight Skylights, PaperCut and Chicken Soup Computer Services.



**HOW I SEE IT –
 YOUTH
 PHOTOGRAPHY
 COMPETITION 2013**

SOPHIE JOSEPH FROM MENTONE, WAS AWARDED AND PRESENTED BY KINGSTON JUNIOR MAYOR MATTHEW BERGEN FIRST PLACE IN 2013 HOW I SEE IT, YOUTH PHOTOGRAPHY COMPETITION. SOPHIE SUBMITTED THIS IMAGE TO "EMPHASISE THE IMPORTANCE OF THE BEACHES IN THE AREA (CITY OF KINGSTON), AND TO EXPRESS THE TRUE HEROES AMONGST OUR LOCAL COMMUNITY!"

The project is about celebrating and recognising young people's significance and achievements in the City of Kingston, Sophie's image really captured the essence of the community.



Our 2013 ALA Winners



*Victorian Minister for Education,
 Martin Dixon*



Robert in Action



VOLUNTEERS

ONE OF OUR STRATEGIC PRIORITIES IN 2012 WAS TO FURTHER DEVELOP, COORDINATE AND STRUCTURE THE VOLUNTEER PROGRAM. 2013 SAW YOUTH CONNECT TRIPLE OUR VOLUNTEER DATABASE. AT THE END OF 2013, WE HAD OVER 110 REGISTERED VOLUNTEERS. OUR VOLUNTEERS BRING A DIVERSE RANGE OF SKILLS AND EXPERIENCE FROM A RANGE OF INDUSTRY BACKGROUNDS, MADE UP OF GRADUATE STUDENTS AND SOME WORKING FULL-TIME, PART-TIME OR RETIRED.

Youth Connects volunteer strategy is based on principles including, volunteering is a legitimate way in which citizens can participate in the activities of their community. Volunteering benefits the community and the volunteer and volunteering promotes human rights and equality.

Volunteers are considered an extremely valuable resource and an essential component to the success of Youth Connect. Volunteers provide a valuable contribution to all programs and services which are provided to young people to support them to make a successful transition from education into further training and employment.

We coordinate our dedicated group of volunteers based on their commitment, our support and recognition. After a successful marketing drive and their readiness to attend induction nights, volunteers then went on to support our successful Iprep

Program. Volunteers have been participating at many schools in the Bayside, Glen Eira, Kingston, Port Phillip and Yarra regions conducting mock interviews to students. The volunteer's constant evaluation and feedback from each Iprep event has added to the efficiency and effectiveness of the Iprep Program

In 2013, volunteers have supported Youth Connect in other areas within the organisation. Volunteers have participated in expos and assisted in the Wheely Good Coffee Program.

Youth Connect would like to thank all our dedicated volunteers and look forward to continuing to develop opportunities for them to support our programs in 2014.

VOLUNTEER SPOTLIGHT

Robert has been a volunteer at Youth Connect for over 12 months. His dedication and professionalism to being an active participant in Youth Connects' Volunteer program highlights how members of the community can also support our youth to have positive and meaningful experience that will enable them to grow and succeed throughout their transition.

1. Why did you decide to volunteer with Youth Connect?

The Youth Connect values of Choice, Equity and Integrity resonated with me; especially values of Choice and Equity. Dedication and commitment is needed to mentor young people through transition from adolescence to adulthood, and Youth connect plays a formidable role in mentoring youth through this critical transition phase of their life. Youth Connect maintains full sensitivity to equity thereby upholding principles of equal power for all youth irrespective of gender, culture and intellect. The broader quest for Youth Connect to understand how youth fit into peer, family, community and national social systems demonstrates that young people have available to them partnerships that have their interests at stake.

2. How has volunteering helped you develop professionally and your personal development skills

Being involved with the iPrep mock interview program has allowed me to introspect and then refine my own thought processes as interacting with Year 9, 10 and eleven students brings a certain freshness and creativity to interview questions that have been standard for many years. It has taught to set aside my own biases and develop complete attentiveness to understand present youth frames of reference as youth today are living in very challenged times.

3. What would be your advice to future potential volunteers?

I would encourage people to take up this opportunity as a volunteer and look at this as an opportunity to learn about oneself, rather than, the volunteer having the impression that he/she is on a pedestal and imparting his / her knowledge to young people. While this certainly is the case but equally the volunteer is developing and growing at the same time provided the volunteer is engaging in active listening, congruence and unconditional positive regard for the young person. Remaining in a balanced relationship with a young person is a developed skill, and Youth connect affords the opportunity to develop this skill which would help in bridging the inter-generation frustrations faced by quite a few of us in society.



Our VETIS Students

VETIS

VET CONNECT

VOCATIONAL EDUCATION AND TRAINING (VET) ENABLES STUDENTS TO COMBINE EDUCATION WITH TRAINING TO PROVIDE OCCUPATIONAL OR WORK-RELATED KNOWLEDGE AND SKILLS.

YOUTH CONNECT DELIVERS THE VET BROKERAGE SERVICE VET CONNECT.

AS THE REGIONAL VET BROKER WE NEGOTIATE THE CONDITIONS AND PROVISION OF VET CERTIFICATE TRAINING WITH REGISTERED TRAINING ORGANISATIONS. WE ACT AS CONDUIT BETWEEN THE TRAINING PROVIDER AND THE SCHOOL.

VET PROGRAMS:

- Focuses on students developing industry specific and workplace skills.
- Generally completed during Years 11 & 12 however some schools allow students to start a VET program in Year 10.
- Training is one day per-week either in a morning or afternoon or for some programs all day.
- Training is usually held at a TAFE or a smaller training venue. In some cases it may be held at a school or a workplace for some of the time.
- Students can complete a VET program as part of their VCE or their VCAL senior school certificates.
- Prepares students to the standard expected from employers and industry.
- Student's receive a Certificate acknowledging completion of a nationally recognised training course.
- A VET program is like any other VCE subject or VCAL stream

IN 2013 THERE WERE 16 PROGRAMS ON OFFER INCLUDING FOR THE FIRST TIME 2103 THREE NEW PROGRAMS;

- Certificate III in Children's Services
- Information Technology – Games Creation and
- VET Justice (Block Credit) Units 3 & 4



CASE STUDY

BRANDON * WAS A VET STUDENT AT SANDRINGHAM COLLEGE IN 2012. HE COMMENCED VET MUSIC – TECHNICAL PRODUCTION IN 2010 WHILST HE WAS IN YEAR 10. HE COMPLETED HIS VET PROGRAM IN 2012 AND ACHIEVED A PERFECT STUDY SCORE OF 50/50.

Brandon spoke at the Applied Learning Awards in October 2013 as to how his interest in music led his to undertake this VET program.

His main subjects were Specialist and Maths Methods, Physics and Chemistry but the VET Technical Production gave him the study/ life balance he needed in his intense study schedule. He was happy to report that he worked up his driving hours for his Driver's Licence by driving with his parents from Glen Waverley to Sandringham College and thought the idea of getting one subject completed before he started Year 12 suited him completely.





Y2B Guest Speaker: Ruslan Kogan

WHAT'S HAPPENING @ YC IN 2014



Panel Discussions



Y2B Network Breakfast March 2014



IN 2014, YOUTH CONNECT LAUNCHED MELBOURNE'S FIRST AND ONLY YOUTH2BUSINESS (Y2B) NETWORK. THE MAIN FOCUS OF THE NETWORK IS TO BRING TOGETHER BUSINESS, YOUTH AND EDUCATION PROVIDERS TO LOOK AT THE INCREASING VICTORIAN YOUTH UNEMPLOYMENT RATE AND DEVELOP COLLABORATIVE APPROACHES TO PROMOTING INDUSTRIES, EMPLOYMENT OPPORTUNITIES AND INFLUENCING THE CURRICULUM TO MEET SKILL SHORTAGE AND INDUSTRY NEEDS.

Its business networking for a cause. Through the various events the network will develop strategies and an understanding of the best practices necessary to engage young people in the work place.

The Melbourne Y2B Network events and activities throughout the year provides sponsors with an exceptional opportunity to gain significant exposure to a captive business audience, highlight their support for business and community growth and develop youth engagement through school to industry work experiences.

Sponsors of the Melbourne Y2B Network have a unique opportunity to raise their company's profile by engaging others and making new connections. Additionally, they will convey a message to the

business and broader community including their customers that they are a strong supporter of engaging our youth through on the job experience and employment.

Through the various events the network will develop strategies and an understanding of the best practices necessary to engage young people in the work place.

The Y2B Network held its first breakfast on 19th March at Milanos Tavern in Brighton. There were 117 attendees that consisted of employers, community agencies, teachers, government representatives and young people.

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME

FOR THE YEAR ENDED DECEMBER 2013

	Notes	2013	2012
INCOME			
Revenue	2	\$2,060,053	\$1,707,076
EXPENSES			
Employee Benefits		\$(1,239,979)	\$1,015,928
Depreciation and Amortisation		\$(23,600)	\$(9,660)
Occupancy		\$(119,048)	\$(91,147)
Printing and Stationary		\$(61,168)	\$(38,476)
Program Delivery		\$(280,867)	\$(254,908)
Travel		\$(50,663)	\$(25,826)
Consortium Partnership		\$(174,469)	\$(150,000)
Motor Vehicle		\$(30,885)	–
Other Expenses		\$(110,646)	\$(84,350)
Profit before income tax		\$(30,972)	\$36,782
Income Tax Expense	1(b)	–	–
Profit from continuing operations		\$(30,972)	\$36,782
Other comprehensive income, net of income tax			
Total Comprehensive Income for the year		\$(30,972)	\$36,782

STATEMENT OF FINANCIAL POSITION

FOR THE YEAR ENDED DECEMBER 2013

	Notes	2013	2012
CURRENT ASSETS			
Cash and Cash Receivables	3	\$802,062	\$476,653
Trade and Other Receivables	4	\$38,433	\$233,007
Total Current Assets		\$840,495	\$709,660
NON-CURRENT ASSETS			
Property, plant and equipment	5	\$88,047	\$71,733
Total Non Current Assets		\$88,047	\$71,733
Total Assets		\$928,542	\$781,393
CURRENT LIABILITIES			
Trade and other payables	6	\$55,270	\$67,084
Employee benefits	8	\$100,686	\$97,272
Other Financial Liabilities		\$429,640	\$259,879
Total Current Liabilities		\$585,596	\$424,235
NON-CURRENT LIABILITIES			
Employee benefits	8	\$32,025	\$15,265
Total Non Current Liabilities		\$32,025	\$15,265
Total Liabilities		\$617,621	\$439,500
NET ASSETS		\$310,921	\$341,893
MEMBERS FUNDS			
Reserves		\$44,510	\$44,510
Accumulated surplus		\$266,411	\$297,383
Total Member Funds		\$310,921	\$341,893

For a complete set of the 2013 audited financial statements go to www.youthconnect.com.au or contact us on 8306 6300.

THANK YOU FOR YOUR CONTINUED SUPPORT...

BUSINESSES

A & D Plastering
A & L Windows
Abide Design
Accident Repair Centre
Access Group Solutions
Adecco
Aerion Technologies
AFL SportsReady
Airway Mechanical Repairs
Alicia Sage Designs
All Tek Automotives
Americold
Amity Property Development Group
Andley Air Conditioning
Andy Entertainment
Antique Motorcycles
Apprenticeships Group Australia
Armaceil Australia
Atlantic Group V
Atlite Skylights
Australian Air Conditioning
Australian Eco Systems
Australian National Aviation Museum
Australian Underground Services
AutoBarn Mentone
AWX
AV Kitchen Designs
Backyard Blessings
Barloworld Motor Australia
Bay City Holden
Bayside Police
Beat Magazine/Furst Media
Best & Less
Billy Hyde Music
Boost Juice Bars Australia
Brighton Auto Electrical Service Centre
Brighton Honda
Brighton Nissan / Hyundai
Brighton Toyota
Brown Paper Packaging
Brumby's Bakery
Buckly and Hutton Lab.
Bunning's Warehouse - Box Hill
Cafe Hampton
Canon Fashions
Carman's Fine Foods Pty. Ltd.
Centacom
Cheltenham Community Centre
Cheltenham Golf Club
Chirag Tooling
Chives Café
Chris Flett Tiling
Classic Picture Framers
Coates Hire
Colossal Records
Commonwealth Bank Foundation
Complex Training
Cookie Concepts
Country Road Brighton

Credo Group
D & J Plier Automotive
Dance Factory
Day & Night
Defence Force recruitment
Dig Creative
Dom's Bistro
Elsternwick Primary School
ENESS
Fat 4
Figureheads Hairdressing
Fine Form Joinery
Fueltown
Gadiva Hair Extensions
Gasolina Pty Ltd
Gallins Guitars
Gardenvale Primary School
General Pneumatics
Glenn McCulloch Photography
Go Kart Sport
Greencross Sandringham Vet
Harris Scarfe Southland
Harvest Engineering
Headworks
Hella Australia Pty Ltd
Hocking Stuart - Brighton
Hungry Jacks - Moorabbin
Hungry Jacks - Southland
Imlachs Auto Parts
Integral Alliance
Integrating Today's Technology (ITT)
Intencity - Southland
ISM Objects Pty. Ltd.
Jam Tin Studios
JB Swift
Jellis Craig
Jimmy Jamz
John Stroud Plumbing
Keilor House Nursing Home
Keyboard Concepts
KFC - Chelsea Heights
KFC - Southern Restaurants
Kingston Garage Pty. Ltd.
Kingston Trophies
Kingston Youth Services
Kmart
Labour Power Recruitment Services
Labsonics
Lavazza
Leader Newspaper Cheltenham
Lewis Australia
Libra
Living Music
Lowe Constructions
Mables Australian Cheese
Mainline Automotive
Mariana Hardwick
Material by Product
Mayflower
McHerd Pty Ltd

McKinna Sheet Metal
Melbourne Aquarium
Melbourne Design and Fashion Incubator (MDFI)
Melbourne Music Centre
Melbourne Performance Centre
Melbourne University Bookshop
Mentone Motafix
Metro Towing
Midas Touch
Middys Electrical
Miles Wilson Hairdressing
Millie & More Pty. Ltd.
MISS Training Provider
MMEM Electrical
Moovin Coffee
Monash Medical Centre
Moorabbin Aviation Services
Moorabbin Squash and Fitness Centre
Mordialloc Dentist - Dr Danielle Matthews
MWT Australia
Ormond Childcare
Ostara
Oxford Aviation Academy
Paint N Panel
Palm Motor Body Works
Party Food Melbourne
Peach Air Conditioning
Pets Paradise
PLE Casing
PMP Printing
Polytrade Employment Services
Premier Auto Trade
Prestige Aluminium Windows
Pro Light and Sound
Professional Locksmiths
Pronto Cabinets
PWK Accounting Group
Rebel Sport
Renoma Printery Pty. Ltd.
Revolution Fibreglass
Revolver Drums
Ritchies Stores Pty. Ltd. - Bentleigh
RNS Grating
Road Runner Records
Ronstan International
RSPCA
Salesfest
Salmat Sales Force Australia
Sandybeach Childcare Centr
SCA Hygiene Australasia
SES & Emergency Services Unit Bentleigh
Sinclair Knight Merz (SKM)
Skill Tiling
SNAP
Sondex Australia Pty Ltd
Southern Spinal & Sports Injuries Clinic
Southern Suburbs Physiotherapy Centre
Spotlight - Moorabbin
Stockwood Building Group

Stutz Industries
Suttons Classic Car Resorations
Swift Maintenance and Installations
SYN FM
TEYS Australia
TGI Fridays Southland
The Best Western Buckingham International
The Motivational Company
The Stable Group
Thompson's Radiator Service
True Form Engineering
Veale Partners
Verdi Paving Pty Ltd
Vicious Vinyl
Vintage Rose
Warehouse Sound System
Westin Melbourne
Windsor Fire Station.FS35
Woolworths - Moorabbin
WPC Group

LOCAL GOVERNMENT

Bayside City Council
City of Boroondara
City of Kingston
City of Port Phillip
City of Stonnington
City of Yarra
Glen Eira City Council

TRAINING ORGANISATIONS

370 Degrees Group
26th Parallel / Wonderworld Games
AFLSportsReady
APlus Apprentice and Trainee Services
Apprenticeships Melbourne
Apprenticeship and Traineeship
Employment Partners (ATEP)
Australian Industry Group
Chisholm Institute of TAFE
Complex Training Academy
Direct Recruitment
Franklyn Scholar Learning
Gipps TAFE
Holmesglen TAFE - Engineering ,Electrical and Information Technology
Holmesglen TAFE - Building & Construction Chadstone campus
Holmesglen TAFE - Fitness Centre Moorabbin Campus
Holmesglen TAFE - Hospitality Dept Moorabbin campus
Holmesglen TAFE Computing and IT Dept Chadstone campus
JobCo. Employment Services Inc.
Jobs Plus
Kangan
KVM
Melbourne Fashion Institute
MEGT

Northern Melbourne Institute of TAFE (NMIT)
Pragmatic Training
Sandringham Yacht Club
SET Solutions
Skills Plus
SMART Connections Training
Swinburne TAFE
William Angliss Institute of TAFE

SCHOOLS

Adass Israel School
Ashwood College
Avenues Education
Bentleigh Secondary College
Berendale School
Beth Rivkah Ladies College
Brighton Grammar School
Brighton Secondary College
Caulfield Grammar School
Caulfield Park Community School
Cheltenham Secondary College
Christian Brothers College
Collingwood Alternative School
Collingwood College
De La Salle College
Elwood College
Firbank Grammar School
Fitzroy High School
Glen Eira College
Heatheron Christian College
Holmesglen Vocational College
John Paul College
Kilbreda College
Kilvington Grammar School
Korowa Anglican Girls' School
Lauriston Girls' School
Leibler Yavneh School
Lynall Hall Community School
McKinnon Secondary College
Melbourne Girls' College
Mentone Girls' Grammar School
Mentone Girls' Secondary College
Mentone Grammar School
Mordialloc College
Mount Erin Secondary College
Mount Scopus Memorial School
Our Lady of the Sacred Heart College
Parkdale Secondary College
Princes Hill Secondary College
Sacre Coeur College
Sandringham College
Shelford Anglican Girls' School
South Oakleigh Secondary College
St Bede's College
St James Regional College
St Kevin's College
St Leonard's College
St Michael's Grammar
Star of the Sea College

The King David School
University High School
Wellington Secondary College
Wesley College – Elsternwick Campus
Westall Secondary College
Yarrabah School
Yeshivah College

AGENCIES & ASSOCIATIONS

Air Conditioning and Mechanical Contractors Association (AMCA)
Association of Independent Schools Victoria
Australia Retailers Association Victoria
Australian Industry Group
Bayside Glen Eira, Kingston Local Learning and Employment Network (BGK LLEN)
Berry Street
Big Brother Big Sister
Boating Industry of Victoria
Brotherhood of St Laurence
Career Education Association of Victoria (CEAV)
Catholic Education Office
Centrelink - Cheltenham
Centrelink - Oakleigh
Chelsea Community Renewal Project
Country Fire Authority (CFA)
Eastwork
Family Life
Frontyard Youth Services
Fusion Refuge
Golden Opportunity Shop
Handbrake Turn
Hanover Family Services
Headspace Northern
Headspace Southern
Highbett Neighbourhood Community House
Inner Eastern Local Learning and Employment Network (IE LLEN)
Interact Employment Services
Jesuit Social Services
Jewish Care
Kingston Women's Business Network
Leigh Thompson Gardening Pty Ltd
Kingston Youth & Family Services
Longbeach Place Inc.
Mackillop Family Services
Manufacturing & Engineering Skills Advisory Board
Mariott Support Services
Master Builders Association of Victoria
Melbourne Business Awards
Mentone Local Business Network
Mind Australia
Moorabbin Justice Centre
Rotary Club of Bentleigh Moorabbin Central
Sandybeach Centre

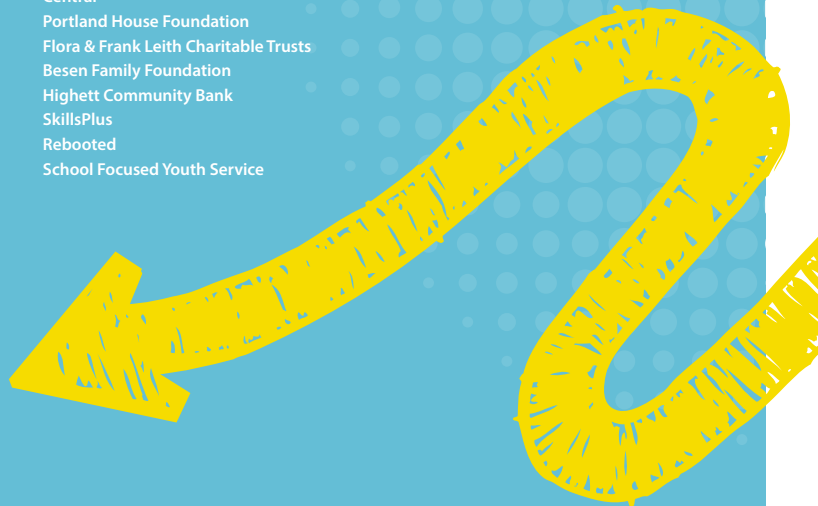
South East Local Learning and Employment Network (SE LLEN)
South Eastern Centre Against Sexual Assault (SECASA)
Southern Sydney Business Education Network
St Kilda Youth Services (SKYS)
Taskforce
The Smith Family
Tomorrows Leaders for Sustainability
Transport & Distribution Training Australia (TDT Victoria)
Tri-Tactics
Victoria Police - Kingston & Bayside Districts
Victorian Applied Learning Association
Victorian Automobile Chamber of Commerce (VACC)
Western Futures
Woolshed Pub
Victorian Employers Chamber of Commerce and Industry (VECCI)
Youth Affairs Council of Victoria
Youth Support and Advocacy Service
Youthworx Media

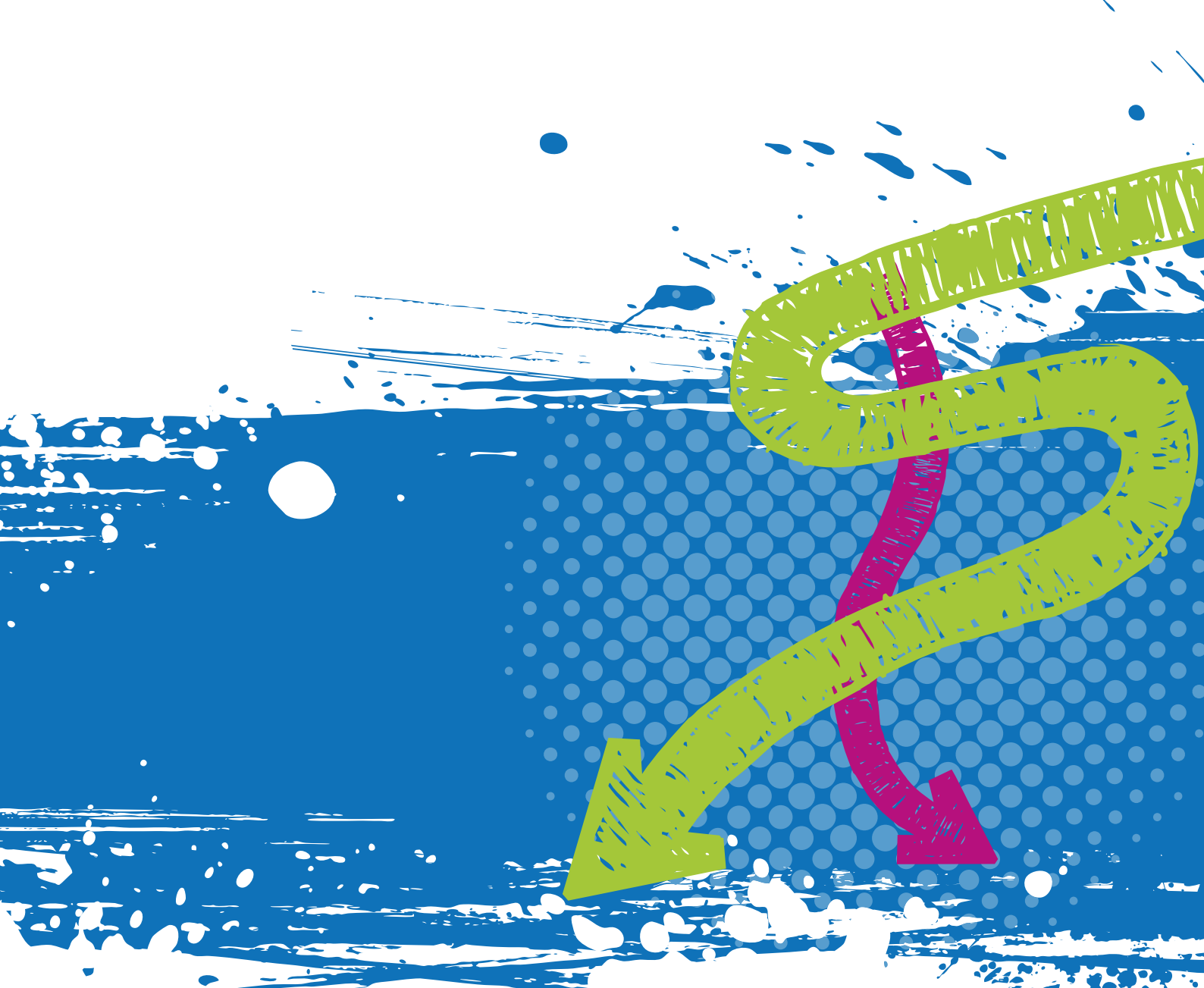
FUNDING BODIES

Department of State Development, Business and Innovation
Department of Education and Early Childhood Development
Department of Education Youth Attainment and Transitions
Department of Employment - Local Employment Coordinator
Department of Human Services

PHILANTHROPIC TRUSTS AND COMMUNITY ORGANISATIONS

City of Bayside
City of Glen Eira
City of Kingston
Rotary Club of Bentleigh Moorabbin Central
Portland House Foundation
Flora & Frank Leith Charitable Trusts
Besen Family Foundation
Highbett Community Bank
SkillsPlus
Rebooted
School Focused Youth Service





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